

# **Empowering Financial Services Firms to Sell, Scale, and Stay Connected**

Data-Led. Client-Focused. Commercially Sharp. Compliant.

### **About Me**



Katie Tomlinson Broder is a strategic leader with 15+ years of experience turning insights into revenue in the financial services industry. Before launching KTB Advisory in 2024, she was a Managing Director and Head of Content Monetization for Barclays Global Research & Data Science, scaling high-performing teams across marketing, sales, strategy, and corporate access. Katie specializes in turning data into action and has a proven track record of originating innovative analytics and client engagement strategies to drive revenue growth. Katie's goal is always the same: to connect institutional clients with people, products, and platforms in ways that move the business forward. Qualified in U.S. and U.K. financial regulation, she brings a compliance-first mindset and a proven ability to make complex offerings clear, compelling, and scalable.

## **Expertise**

# **Client Engagement**

Analyst Marketing Corporate Access Credit/EM Events & Trips Conferences Conference Calls & Webcasts Research Distribution

### **Commercialization & Revenue**

Broker Votes
Coalition Greenwich Data
Equity Commissions
Hard-Dollar Research Monetization
Extel/Institutional Investor Survey
Management Dashboards
Sales, Trading, and Research KPIs
Soft-Dollar Research Monetization

### **Data & Infrastructure**

Business-Data Translation Conference Management Tools CRM Implementation Meeting Management Tools

### **Markets & Products**

Data-as-a-Product Debt Markets Emerging Markets Equity Markets Financial Research

## **Regulatory & Compliance**

FCA Qualified FINRA Qualified General Data Protection Regulation Investment Advisors Act MiFid II Regulation Fair Disclosure (Reg FD) S24 Qualification

## **Services**

## Architechting New Initiatives

Piloting strategic concepts to gauge value before scaling resources

## Delivering Strategic Projects

Executing on initiatives deprioritized by competing day-to-day demands

## Bridging Coverage Gaps

Addressing key opportunities in areas without dedicated coverage

## **Core Capabilities**



## **Client Analytics**

- Building the foundational data infrastructure to enable analytics-driven decision-making
- Devising systems and strategies to target, engage, and retain key relationships
- Optimizing CRM systems and segmentation tools to support sales, trading, and research
- Designing reporting frameworks that track ROI and support strategic decisions



## **Client Experience**



#### Scalable Execution

- Mapping the client journey across research, sales, and trading
- Crafting differentiated service offerings for segmented accounts
- Delivering thought leadership, events, and content campaigns that convert attention into revenue
- Designing cross-functional operating models across sales, trading, and research
- Establishing workflows and accountability structures
- Leading change management across business lines and products



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# **KTB Advisory's Process:**

## Adapts to your needs,

whether building a business-wide strategy or refining a particular strategic focus area Enables clients to move from incomplete or underutilized data assets to a scalable, action-oriented ecosystem

. Equips teams to operate more efficiently and measurably improve client outcomes

## Operating Model

### **Discovery & Assessment**

### 1. Data Cataloging and Systems Evaluation

- Review the inventory of available data points, assess completeness, and identify critical gaps.
- Evaluate current systems and workflows, including information entry processes, data output formats and methods, storage infrastructure, and reliance on third-party vendors and tools.

### 2. Stakeholder Engagement

- Conduct key stakeholder interviews and/or collaborative working sessions to understand objectives, skepticisms, and underlying pain points.
- Identify and prioritize the challenges that, if resolved, will deliver the greatest gains in performance and
  efficiency.

### 3. Proofs-of-Concept (POCs)

• Design early examples of how key user groups can receive the metrics necessary to take actions, enhance performance, and simplify their workflows.

## **Analytics Development and User Enablement**

## 1. Full Analytics Build

- Define urgent, essential, and nice-to-have tools and metrics needs across all stakeholder groups. Ensure clarity on the intended users and the actions the tools should drive.
- Examples: priority account and contact lists, engagement targets, vote calendars, individual and team level KPIs, account-level KPIs, content marketing pipelines and actions, fill-rate tracking, survey targets.

### 2. Interface and Distribution Design

- Collaborate to design the right tools and interfaces: dashboards (in Salesforce, Tableau, Excel, etc.), alerts and notifications, manual or automated distributions (e.g., weekly reports to teams), regular review meetings.
- Determine where the inputs and outputs should live (CRM, email, shared drives, etc.), who owns production and maintenance, what technical or personnel updates are needed.

### **Action Planning & Impact Analysis**

### 1. Performance Triggers and Response Framework

- Define clear triggers and responsibilities that prompt stakeholder action based on performance insights.
- Configure flags for recurring scenarios (e.g., threshold breaches), identify scenarios that require thoughtful interpretation and intervention and assign ownership for those actions.

## 2. Oversight & Strategic Progression

- Define clear, time-bound goals by user group.
- Establish review process.
- Provide a sequenced roadmap for improvements, integrations, and process refinements.